

XPERT COACH

GM SYSTEMS XPERT COACH - ONLINE COACHING SUPPORT – Dealer-Paid

Participating GM Divisions: Chevrolet, Buick, GMC, Cadillac, Fleet & Commercial

Dealership Name: _____ BAC: _____ Division _____

Dealer Operator: _____

Zone Manager: _____

Contact: _____ Title: _____

Dealership Address: _____

City: _____ State: _____ ZIP: _____

Telephone: _____ Fax: _____ Email: _____

Coach requested (if applicable): _____

GM Systems Xpert Coach – Dealer/Retailer-Paid, Online Coaching Support

Online sessions provide Dealership personnel with individualized coaching on a wide range of GM business processes and systems applications.

- \$300 per session
- Costs are billed to your Dealership's Open Parts Account (BARS)
- For more information, call the Xpert Coach Program Office at 866-672-3745

GM Systems Business Process/Application support requested on: _____

Requestor's Name: _____

NOTE: Coach assigned to conduct your training will notify you to make arrangements for a date and time to conduct your requested training.

To enroll, fax this completed form to 1-248-729-4700 or call Program Headquarters at 866-672-3745.

Please read the following terms and conditions, then sign to indicate your agreement. I understand:

- I must be enrolled in Center of Learning to participate.
- If I request an Xpert Coach session, there is a \$300 charge for the session and session length cannot exceed 2 hours.
- I need to fax in this form to authorize a session. After faxing in the form, designated attendee(s) will be contacted by Coach to confirm a session date and time.
- **Cancellation/rescheduling policies:** If I do not attend the scheduled session and have not cancelled the session, I will be invoiced \$300 for that session. Costs are billed to your Dealership's Open Parts Account. I understand that I may reschedule up to 24 hours in advance of the session without penalty. To cancel a session, you must call 866-672-3745.

I have read the above terms and agree to these conditions.

Manager's Signature: _____ Title: _____

Date: _____